

Maple Surgery – Patient Participation Group Meeting

Wednesday 23rd June 2021 via
Video Conference (Microsoft Teams) at 6.00pm

MINUTES

PPG Members:

Chairperson: Doctor Derek Ford, D.F

Secretary: Councillor/CPFT Board of Governors Anthony Mitchell, A.M (Acting Independently of the Parish Council)

Neeraja Anantha, N.A

Lorraine Waters, L.W

Wendy Hedley, W.H

Lynn Marie Stockman, L.S

David Harper, D.H

Tanya Cerado, T.S

Andy Howard, A.H

Brian Howard, B.H (Acting Independently of the Parish Council)

Connie Williams, C.W

Pam Vendy, P.V

Practice Manager: Bruce Abel, B.A

Assistant Practice Manager: To be Confirmed

GP: To be Confirmed

Pharmacist: Rajiv Nanda

Edna Murphy: CCC Division Councillor, E.M

Bunty Waters: South Cambs District Councillor (Acting Independently of the Parish Council) B.W

Andrew Harrington: MKGP CEO

02.01 Receive apologies for absence, welcome any new PPG member(s) and new County Councillor.

Apologies from B.H, A.H, and E.M. The Chair warmly welcomed Bruce Abel the new practice manager.

02.02 Receive any declarations of interest and accept minutes of the previous meeting.

A.M CPFT Governor

.

02.03 To receive and discuss MKGP written report including updates since the last PPG meeting.

B.A Agreed to send reports in advance of future meetings. B.A Highlighted the following updates:

- We now have a new GP starting in July 2 Days a week
- New Reception team members x3
- Policies and processes are being put into place to ensure continuity
- Windows being replaced on Monday the 28th
- Lighting being replaced on Tuesday & Wednesday
- Practice is going through a tidy up process so things are more logical
- Recovery plan has been put in place and we are working through it
- New GP role being advertised for another 8 Sessions

Maple Surgery – Patient Participation Group Meeting

Wednesday 23rd June 2021 via
Video Conference (Microsoft Teams) at 6.00pm

- New ANP has started and will be working 2days per week

02.04 To discuss Surgery engagement with the PPG and patients.

B.W Asked if future updates could go in the Bar Hill news by the 15th of the month and B.A agreed.
B.A and D.F to have regular monthly conversations regarding the practice going forwards. These are to focus on moving forwards and less about performance.
B.A To welcome contact from PPG members by phone and email.

02.05 Update to installation of a new surgery noticeboard.

B.A Stated there was one in storage and he would be in contact with NHS Properties to install it.

02.06 Surgery to discuss and consult on transformation plan.

Previously discussed under 02.04

02.07 CPFT Service User Governor's Verbal Report.

A.M Discussed updates and benefits to the ICS and the possibility of pass-porting with the NHS in Cambridgeshire to allow GP's and other medical staff to work in different areas without the need to have individual contracts et al.

02.08 Open forum for PPG members to discuss Surgery improvements and any patient concerns.

D.F Raised concerns over the current prescription delivery time of 7 days. This had caused problems if medicines were not available. B.A/R.N stated that it was 2+5 which means 2 days to prescribe and another 5 days to ensure it was dispensed.

A.M Asked if this could be explained on the repeats and B.A agreed to do so.

D.F Believed that two days should be the standard and that some people had been waiting 7-10 days.

A.M asked R.N why all medications were not on a two month prescription.

R.N Stated there were clinical reasons for some to be a month but wanted as many people as possible to be reviewed and put on two months were possible.

B.A Said that he wanted open and honest feedback and to work as a team to make the surgery better.

D.F Broadly agreed and noted that a meeting with the village has never been held with the village and felt that it was important to do so.

D.F Stated that there was still a problem with locums and the need to update them on patient history each time. C.S Echoed that there was not enough time for GP's to review notes.

B.A Agreed that Locums were not ideal and was actively recruiting with one part time GP due to start.

C.W Thought that holding a meeting even if it was online would be good for residents and remove uncertainty.

B.A and D.F Agreed it would be a good idea.

A.M Said it might be possible to hold one outside in the summer.

02.09 Agenda Item requests for the next meeting.

None

02.10 Date of Next Meeting: To discuss date of next meeting

P.V Suggested bi-monthly meetings. All Agreed. The next meeting will be held - Thursday 29th July 2021